



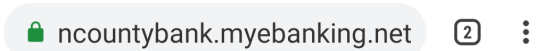
Out of Band Authentication (OOBA) Instructions

1. OOBA is an additional security layer to validate your log in to Marion County Bank's digital banking. To receive this additional layer of security to be added to your account, please contact a Customer Service Representative and follow the steps below once added.
2. Sign in to your digital banking account on www.marioncountybank.com or use the MCB mobile app.
3. Click on the "LET'S GET STARTED" button at the bottom of your screen to begin OOBA setup on your account.

 [Show](#)

[Remember Username](#)

[Sign Up](#)

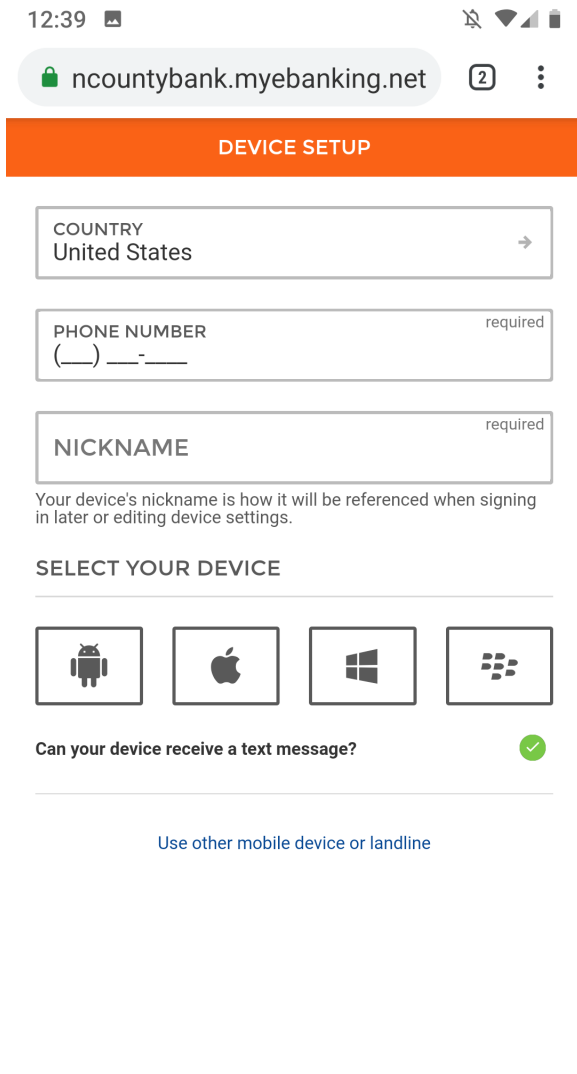


Passwords are becoming increasingly easy to compromise. They can often be stolen, guessed, and hacked. Our new enhanced authentication improves the security of your online accounts by using your phone to verify your identity. This prevents anyone but you from accessing your accounts, even if they know your password.

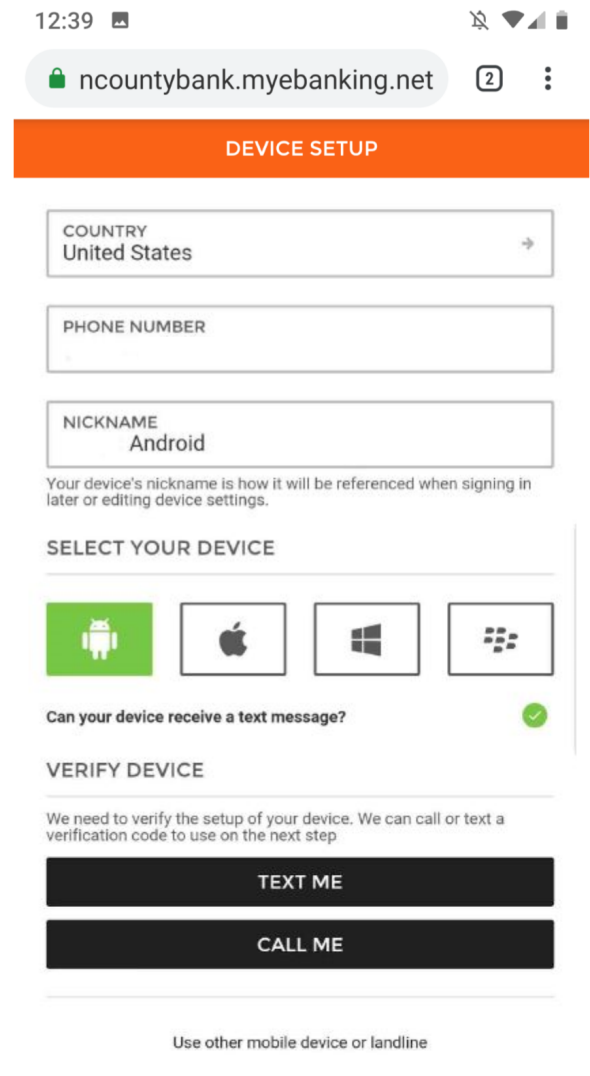
You'll enter your username as usual, then use your mobile device to verify that it's you before entering your password.



3. You will be prompted to add a device to your profile (if you haven't already). Enter your phone number and the nickname of the device you wish to associate with it. (If you set up multiple phone numbers on your profile for Ooba use, the nicknames will display in a drop down list for easy reference.)



4. Then it will ask if you'd like a text or call to confirm the number you just entered.



5. Now you will enter the code you received via text or phone call, enter to code and click “VERIFY DEVICE” to continue.

12:39

ncountybank.mybanking.net

VERIFY DEVICE

PHONE NUMBER	+1 641-629-
NICKNAME	's Phone
TEXT MESSAGE ON	Yes
DEVICE SELECTED	Android

Enter the verification code that you received below:

VERIFICATION CODE required

Didn't get a message? [Resend Verification Code](#)
Enter the wrong phone number? [Start the process over](#)


VERIFY DEVICE →

6. OPTIONAL: If you have a smartphone, here you can enroll in the app Duo Mobile to log in quicker in the future (it will send you a push notification to your cell phone to accept/deny login instead of having to key in a code.) **You can skip the Duo Mobile setup by clicking the “SKIP THIS STEP” at the bottom, if you choose.**

12:40

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INSTALL DUO MOBILE



Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?

- It's fast & easy – one click Approval/Denial
- Works in any country
- Doesn't require cell service

INSTALL THE APP

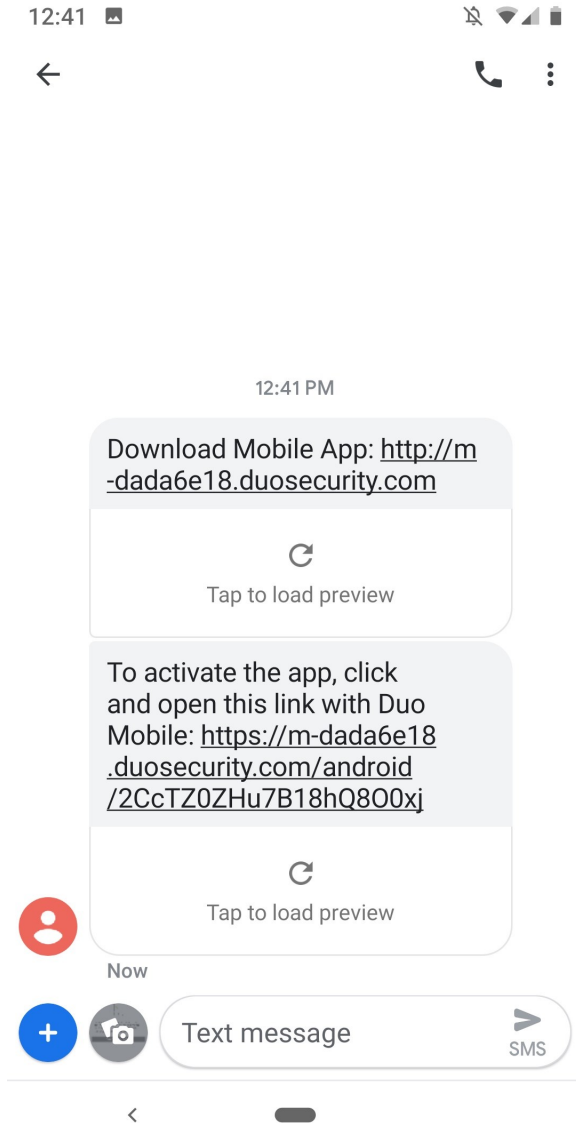
Select "User Duo Mobile" and receive two text messages:

1. THE FIRST MESSAGE WILL CONTAIN A LINK TO INSTALL THE DUO MOBILE APP. PLEASE CLICK THE LINK TO INSTALL THE APP.
2. THE SECOND MESSAGE WILL CONTAIN A LINK TO ACTIVATE YOUR ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

USE DUO MOBILE

SKIP THIS STEP →

7. If you skipped Duo Mobile app, your set up is now complete. If you selected the "USE DUO MOBILE" option, you will receive 2 links via text to download and verify the app.



8. This links texted to you will take you to your phone's app store. Click to allow the link to open, then install the Duo Mobile app to complete the app download. Your set up is now complete.

